

Whistler 360 Patient Registry FAQ

Whistler Residents Seeking Primary Care?  
Register Now



 [www.bit.ly/W360Patient](http://www.bit.ly/W360Patient)

Communities across BC are struggling to recruit and retain family physicians and nurse practitioners. In Whistler we know we need more resources in order to meet the needs of current and future residents. The Whistler 360 Health Collaborative is working to improve patient's access to care in our community. If you or a member of your family are currently without a primary care physician or nurse practitioner, please take a moment and **register** that status at the website or using the QR code above.

Registering helps us understand the volume of local need and informs primary care planning efforts. You will be contacted when someone is available to support your care

Please do not contact Whistler 360 about the list or wait times. Your support for these efforts is appreciated.

1. **How do I register?** Use the link or QR code on the poster. Enter your information and ensure the form says it is complete.
2. **How do I register other family members?** Register each family member separately by going to the weblink again for each one.
3. **When will I get a doctor or nurse practitioner?** Whistler 360 cannot say when new practitioners will start and when a specific person will be attached to the clinic but will use this list to contact new patients when capacity increases. Whistler 360 is working hard to increase that capacity quickly.

4. **Should I call or email to find out when I will get a doctor or nurse practitioner?** No, the clinic staff need to focus on current patients. More phone calls will only slow down their work.
5. **What if I need primary care urgently?** This list is not a substitute for seeking care. Depending on your need please call Health Link at 811 or go to the emergency room.
6. **How will this information be used?** Individuals will be contacted as capacity at the clinic increases. Whistler 360 will also use the total number of people needing primary care to plan and advocate for services in Whistler. Personal details will not be shared outside of Whistler 360 staff. Only a name, address, email and phone number are being collected.
7. **What is the Whistler 360 Health Collaborative?** Whistler 360 is a locally-governed, registered charity working to create a team-based, professionally managed, community-governed centre of excellence where health care professionals provide patient-focused longitudinal care.
8. **How is Whistler 360 connected to Whistler Medical Clinic?** Whistler Medical Clinic has become part of Whistler 360.