



If you, or a member of your family, are currently without a family doctor or nurse practitioner, please register on the website or by using the QR code.

The Whistler 360 Health Collaborative is a community-governed society working to improve patient access to primary care. We are administering a patient registry to connect patients as new providers become available, understand the volume of local need and inform primary care planning. **You will be contacted when a primary care provider is available to support your care. Please do not contact Whistler 360 about the list or wait times. Your support for these efforts is appreciated.**

Whistler 360 Health Collaborative Society is a team-based, model of excellence where health care professionals provide patient-focused, accessible, longitudinal care. This innovative, community-governed, registered charity was established in 2022 to address the shortage of primary care providers and the need to look at the social determinants of health. Under the Whistler 360 Health model, the Society operates a medical clinic, which is professionally managed. This pioneering approach centres the health-care needs of the community at the heart of the Society's work.

1. **How do I register?** Use the link or QR code on the poster. Enter your information and ensure the form says it is complete.
2. **How do I register other family members?** Register each family member separately by going to the weblink again for each one.
3. **When will I get a doctor or nurse practitioner?** Whistler 360 cannot say when new practitioners will start and when a specific person will be attached to the clinic but will use this list to contact new patients when capacity increases. Whistler 360 is working hard to increase that capacity quickly.

4. **Should I call or email to find out when I will get a doctor or nurse practitioner?** No, the clinic staff need to focus on current patients. More phone calls will only slow down their work.
5. **What if I need primary care urgently?** This list is not a substitute for seeking care. Depending on your need please call Health Link at 811 or go to the emergency room.
6. **How will this information be used?** Individuals will be contacted as capacity at the clinic increases. Whistler 360 will also use the total number of people needing primary care to plan and advocate for services in Whistler. Personal details will not be shared outside of Whistler 360 staff. Only a name, address, email and phone number are being collected.
7. **What is the Whistler 360 Health Collaborative?** Whistler 360 Health Collaborative Society is a team-based, community-governed model of excellence where health care professionals provide patient-focused, accessible, longitudinal care. It provides leadership in healthcare to the community and collaborates to address the social determinants of health. This innovative, locally governed, registered charitable organization was first established in 2022 following several years of groundwork, to address the shortage of primary care providers. Under the Whistler 360 model, the Collaborative operates a medical clinic, which is professionally managed, with governance from the community. The model is also attractive for primary care providers as it enables them to focus on patient care instead of administration. In collaboration with practitioners and community stakeholders the board directs the provision of primary and complementary care services to meet the needs of the community. This pioneering approach centres the health care needs of the community at the heart of the society's work.
8. **How is Whistler 360 connected to Whistler Medical Clinic?** Whistler Medical Clinic has become part of Whistler 360.